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July 31, 2001

RECEIVED

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**FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY**

Ms. Magalie Roman Salas
Secretary
Federal Communications Commission
445 Twelfth Street
Room TW-A325
Washington, D.C.

Re: CC Docket No. 88-2/Phase I; Installation and Maintenance Non-Discrimination Reports

Dear Ms. Salas:

Pursuant to the Bell Operating Company (BOC) Open Network Architecture (ONA) Amendment Order¹, and BOC ONA Reconsideration Order² in CC Docket No. 88-2, Phase I, attached are an original and two (2) copies of the installation and maintenance non-discrimination reports for Southwestern Bell Telephone Company second calendar quarter of 2001.

Should you have any questions regarding this data, please call me at (202) 326-8842.

Respectfully submitted,

A handwritten signature in cursive script, appearing to read "Linnea M. Fox".

Attachments

¹ In the Matter of Filing and review of Open Network Architecture Plans, Memorandum Opinion and Order, 5 FCC Rcd 3103 (1990).

² In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order on Reconsideration, 5 FCC Rcd 3084 (1990).

File of 8-1-01 012
SBC

ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
2ND QTR, 2001
SPECIAL SERVICES
AFFILIATED

PAGE 1 OF 2

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	0	.00	0	.00
PBX	113	54.42	23	20.35
CENTREX	33	5.27	2	6.06
WATS	0	.00	0	.00
MOBILE	0	.00	0	.00
FEATURE GROUP A	71	89.15	23	32.39
FOREIGN EXCHANGE	46	140.74	6	13.04
COIN	2162	11.33	287	12.47
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	0	.00	0	.00
FEATURE GROUP D	0	.00	0	.00
DID (TRUNK)	40	1.00	7	17.50
DID (LINE)	35	.20	1	2.86
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	0	.00
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	0	.00
DEDICATED METALLIC				
PROTECTION ALARM	0	.00	0	.00
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	0	.00	0	.00
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	0	.00
TELEGRAPH GRADE 150BPS	0	.00	0	.00
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	0	.00	0	.00
VOICE SWITCHED LINE	5	3.60	3	60.00
VOICE SWITCHED TRUNK	0	.00	0	.00
VOICE AND TONE	0	.00	0	.00
DATA LOW SPEED	0	.00	0	.00
BASIC DATA/VOICE	1	1.00	1	100.00
PSNA-VOICE/DATA TIE TRUNK	0	.00	0	.00
SSN ACCESS-VOICE/DATA	0	.00	0	.00
SSN INTERMACHINE-VOICE/DATA	0	.00	0	.00
DATA EXTENSION-VOICE GRADE	3	1.00	2	66.67
PROTECTION RELAY-VOICE GRADE	0	.00	0	.00
TELEPHOTO AND FACSIMILE	0	.00	0	.00

1. The Average Interval is calculated from application date to completion date.
2. Due Date Missed includes only Company misses.

ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
2ND QTR, 2001
SPECIAL SERVICES
AFFILIATED

PAGE 2 OF 2

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	0	.00	0	.00
PROGRAM AUDIO 100-5000HZ	0	.00	0	.00
PROGRAM AUDIO 50 -8000HZ	0	.00	0	.00
PROGRAM AUDIO 50 -15000HZ	0	.00	0	.00
DEDICATED VIDEO				
TV CHANNEL 15KHZ	0	.00	0	.00
TV CHANNEL 5KHZ	0	.00	0	.00
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	0	.00	0	.00
DIGITAL DATA 2.4KBS	0	.00	0	.00
DIGITAL DATA 4.8KBS	0	.00	0	.00
DIGITAL DATA 9.6KBS	0	.00	0	.00
DIGITAL DATA 19.2KBS	0	.00	0	.00
DIGITAL DATA 56KBS	0	.00	0	.00
DIGITAL DATA 64 CCC KBS	63	9.33	9	14.29
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	45	15.33	10	22.22
3.152 MBS	0	.00	0	.00
6.312 MBS	0	.00	0	.00
44.736 MBS	69	6.42	12	17.39
GT 45 MBS	0	.00	0	.00
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	0	.00	0	.00
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00

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ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
2ND QTR, 2001
SPECIAL SERVICES
NON-AFFILIATED

PAGE 1 OF 2

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	236	10.04	63	26.69
PBX	3282	151.71	538	16.39
CENTREX	9752	73.14	1557	15.97
WATS	2	1.00	0	.00
MOBILE	0	.00	0	.00
FEATURE GROUP A	160	13.49	27	16.87
FOREIGN EXCHANGE	213	23.78	45	21.13
COIN	1108	4.64	55	4.93
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	19	35.00	0	.00
FEATURE GROUP D	1317	1,931.11	4	.30
DID (TRUNK)	592	163.72	116	19.59
DID (LINE)	88	59.30	14	15.91
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	0	.00
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	0	.00
DEDICATED METALLIC				
PROTECTION ALARM	200	6.92	22	11.00
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	62	2.84	9	14.52
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	0	.00
TELEGRAPH GRADE 150BPS	1	.00	0	.00
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	217	10.65	41	18.89
VOICE SWITCHED LINE	432	15.72	95	21.99
VOICE SWITCHED TRUNK	41	3.90	5	12.20
VOICE AND TONE	0	.00	0	.00
DATA LOW SPEED	83	5.71	22	26.51
BASIC DATA/VOICE	1410	45.90	347	24.61
PSNA-VOICE/DATA TIE TRUNK	177	10.88	58	32.77
SSN ACCESS-VOICE/DATA	0	.00	0	.00
SSN INTERMACHINE-VOICE/DATA	429	4.76	15	3.50
DATA EXTENSION-VOICE GRADE	56	3.79	7	12.50
PROTECTION RELAY-VOICE GRADE	0	.00	0	.00
TELEPHOTO AND FACSIMILE	0	.00	0	.00

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ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
2ND QTR, 2001
SPECIAL SERVICES
NON-AFFILIATED

PAGE 2 OF 2

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	1	1.00	1	100.00
PROGRAM AUDIO 100-5000HZ	6	1.00	4	66.67
PROGRAM AUDIO 50 -8000HZ	20	1.80	5	25.00
PROGRAM AUDIO 50 -15000HZ	17	2.41	4	23.53
DEDICATED VIDEO				
TV CHANNEL 15KHZ	61	.00	0	.00
TV CHANNEL 5KHZ	0	.00	0	.00
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	6	7.67	1	16.67
DIGITAL DATA 2.4KBS	161	6.70	31	19.25
DIGITAL DATA 4.8KBS	30	24.03	8	26.67
DIGITAL DATA 9.6KBS	243	13.92	32	13.17
DIGITAL DATA 19.2KBS	1	21.00	0	.00
DIGITAL DATA 56KBS	6825	4.07	759	11.12
DIGITAL DATA 64 CCC KBS	3817	9.11	267	7.00
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	25503	88.65	2993	11.74
3.152 MBS	0	.00	0	.00
6.312 MBS	0	.00	0	.00
44.736 MBS	970	36.31	66	6.80
GT 45 MBS	1	1.00	1	100.00
DEDICATED ALERT TRANSPORT				
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	4	1.00	0	.00
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00

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ONA
SOUTHWESTERN BELL TELEPHONE
MAINTENANCE
2ND QTR, 2001
SPECIAL SERVICES

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	AFFILIATED		NON-AFFILIATED	
	TOTAL	AVERAGE	TOTAL	AVERAGE
	-----	-----	-----	-----
	TROUBLES	HOURS	TROUBLES	HOURS
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	0	.00	0	.00
PBX	3	9.22	4601	4.76
CENTREX	0	.00	8489	1.50
WATS	0	.00	19	8.39
MOBILE	0	.00	0	.00
FEATURE GROUP A	0	.00	36	13.87
FOREIGN EXCHANGE	79	5.68	706	9.48
COIN	5487	26.73	1009	27.07
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	0	.00	0	.00
FEATURE GROUP D	0	.00	0	.00
DID (TRUNK)	0	.00	1755	8.99
DID (LINE)	0	.00	301	7.79
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	0	.00
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	27	7.98
DEDICATED METALLIC				
PROTECTION ALARM	0	.00	116	7.30
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	0	.00	40	9.27
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	7	6.43
TELEGRAPH GRADE 150BPS	0	.00	10	12.92
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	0	.00	384	8.43
VOICE SWITCHED LINE	5	4.34	263	9.95
VOICE SWITCHED TRUNK	0	.00	124	5.43
VOICE AND TONE	0	.00	6	7.27
DATA LOW SPEED	0	.00	810	4.12
BASIC DATA/VOICE	23	4.01	2873	4.15
PSNA-VOICE/DATA TIE TRUNK	0	.00	100	7.85
SSN ACCESS-VOICE/DATA	0	.00	2	1.13
SSN INTERMACHINE-VOICE/DATA	0	.00	32	4.74
DATA EXTENSION-VOICE GRADE	14	2.95	925	11.16
PROTECTION RELAY-VOICE GRADE	0	.00	100	8.10
TELEPHOTO AND FACSIMILE	0	.00	0	.00

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SOUTHWESTERN BELL TELEPHONE
MAINTENANCE
2ND QTR, 2001
SPECIAL SERVICES

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	AFFILIATED		NON-AFFILIATED	
	TOTAL	AVERAGE	TOTAL	AVERAGE
	-----	-----	-----	-----
	TROUBLES	HOURS	TROUBLES	HOURS
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	0	.00	7	2.19
PROGRAM AUDIO 100-5000HZ	0	.00	15	29.28
PROGRAM AUDIO 50 -8000HZ	0	.00	31	7.92
PROGRAM AUDIO 50 -15000HZ	0	.00	28	17.89
DEDICATED VIDEO				
TV CHANNEL 15KHZ	0	.00	5	1.04
TV CHANNEL 5KHZ	0	.00	1	.30
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	0	.00	102	7.56
DIGITAL DATA 2.4KBS	0	.00	972	3.45
DIGITAL DATA 4.8KBS	0	.00	237	1.87
DIGITAL DATA 9.6KBS	0	.00	646	3.68
DIGITAL DATA 19.2KBS	0	.00	6	7.37
DIGITAL DATA 56KBS	0	.00	4618	3.81
DIGITAL DATA 64 CCC KBS	0	.00	546	3.69
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	0	.00	10432	1.95
3.152 MBS	0	.00	2393	2.92
6.312 MBS	0	.00	27	1.23
44.736 MBS	0	.00	573	2.51
GT 45 MBS	0	.00	4	7.37
DEDICATED ALERT TRANSPORT				
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	0	.00	1	.18
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00